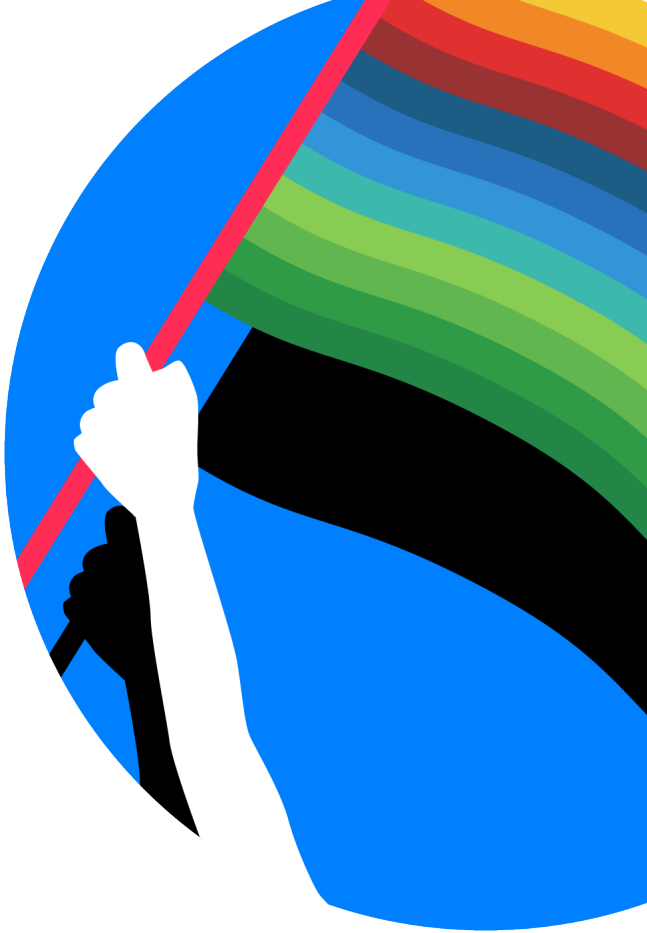
bunq
BANK OF THE FREE

Who am I?

- I am Art 👨‍🎨
- A physicist converted who converted to data science
- NLP projects and risk evaluation
- Enjoying the Amsterdam weather ☔

What is bunq?

- We bring colour and freedom even in the finance industry
- We value **progress**, **transparency** and **choice for our users**
- Fun and vibrant community



Natural Language Processing

Now

- Customer support
- Novelty detection (for potential bugs 🐛)

Future

- Transaction Monitoring
- Personal assistants
- And chatbots 🤖

Natural Language Processing

- NLP solves about 10% of our customer enquiries
- We are rapidly expanding

Challenges

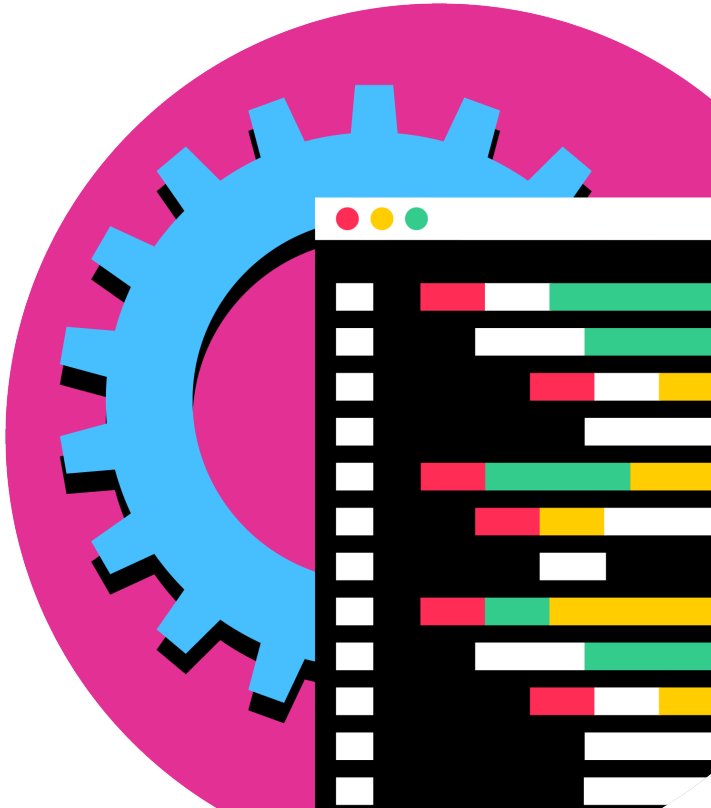
- Our customers speak +15 languages
- A lot of data, not enough labels
- A lot of projects, not enough people
- Constantly changing product with lots of features

Who do we need?

- Bright, hard working people up for a challenge
- You are familiar with text mining
- You are comfortable with Python
- Experience with Machine Learning
- You are a team-player
- You like fast-paced environments

Why should you join us?

- Ownership and responsibility from day one
- End-to-end culture
- No bullshit assignments! Only cool project
- Awesome offices in Sloterdijk
- You can abuse emojis 🌈



Thank you

- art@bunq.com
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